Patient Survery Analysis

The results so far are shown below.

Total responses: 114

1	Clinical Care Waiting time, how long after your app seen?	ointr	nent time do you normally wait to be
	Less than 5 minutes	18	16%
	5 to 15 minutes	57	50%
	More than 15 minutes	37	33%
2	of the following?	at the	surgery, how good was that GP at eac
2 a)	Giving you enough time?		
	Very Good	60	53%
	Good	29	25%
	Neither Good nor Poor	20	17%
	Poor	2	1%
	Very Poor	2	1%
2	Listaning to you?		0%
20)	Listening to you?	65	57%
	Very Good Good	28	24%
	Neither Good nor Poor	20 13	11%
	Poor	5	4%
	Very Poor	2	1%
	Very Foor	2	0%
2 c)	Explaining tests and treatments		0,0
2 0)	Very Good	55	50%
	Good	28	25%
	Neither Good nor Poor	23	20%
	Poor	3	2%
	Very Poor	1	0%
		•	0%
2 d)	Involving you in decisions about your	care	
,	Very Good	51	46%
	Good	28	25%
	Neither Good nor Poor	26	23%
	Poor	4	3%
	Very Poor	1	0%
	2		0%
2 e)	Treating you with care and concern		
	Very Good	58	51%
	Good	35	30%
	Neither Good nor Poor	17	15%
	Poor	1	0%
	Very Poor	2	1%
			0%
3	Did you feel satisfied with the time sp	pent	with the GP?
	Yes, definitely	76	67%
	Yes, to some extent	35	30%
	No, not at all	2	1%
			0%
4	Did you have confidence and trust in		
	Yes, definitely	76	69%
	Yes, to some extent	32	29%
	No, not at all	2	1%
F	Catting on Annaintmant		0%
5	Getting an Appointment How easy is it to get through to some	one	at your surgen on the phone?
	Veryeasy	38	33%
	Fairly easy	63	56%
	Notveryeasy	11	9%
6	How would you describe your experie		
0	Very good	42	37%
	Fairly good	40	35%
	Neither good nor poor	27	23%
	Fairly Poor	3	2%
	Poor	1	0%
7	Last time you wanted to see or speal		
	what did you want to do?		,
	See a GP at the surgery	82	73%
	See a Nurse at the surgery	18	16%
	Speak to a GP on the phone	9	8%
	Speak to a Nurse on the phone	2	1%

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